

TERMS OF SERVICE

Write Expectations

Effective Date: July 7, 2026

Welcome to www.writeexpectations.com (the "Site"), owned and operated by Write Expectations ("Write Expectations," "we," "us," or "our"). These Terms of Service ("Terms") govern your access to and use of the Site, including any content, products, services, blog, resources, and forms made available through it (collectively, the "Services"). By accessing or using the Site, placing an order, submitting a form, or subscribing to our newsletter, you agree to be bound by these Terms. If you do not agree, please do not use the Site.

1. Who May Use the Site

You must be at least 18 years old, or the age of majority in your state of residence, to make a purchase or enter into a binding agreement with us. The Site is intended for parents, teachers, therapists, and other adults, and is not directed to children under the age of 13. If you are under 18, you may browse the Site only with the involvement of a parent or guardian.

2. Products, Content, and Services

Write Expectations offers physical products for sale (such as apparel and gifts), along with educational content, blog posts, research summaries, and resources related to handwriting and foundational skill development. Product descriptions, images, availability, and pricing are subject to change at any time without notice. We make reasonable efforts to display products and information accurately, but we do not warrant that product descriptions, pricing, or other content on the Site is complete, current, or error free.

Educational and blog content is provided for general informational purposes only and does not constitute professional, medical, therapeutic, or educational advice specific to any individual. You should consult a qualified professional, such as a licensed occupational therapist or educator, for guidance specific to a child's needs.

3. Orders, Pricing, and Payment

- All orders are subject to acceptance and availability. We reserve the right to refuse or cancel any order for any reason, including suspected fraud, pricing errors, or unavailability of a product.
- Prices are listed in U.S. dollars and are subject to change without notice. Any applicable sales tax will be added at checkout as required by law.
- Payment is processed through a third party payment processor. By submitting payment information, you represent that you are authorized to use the payment method provided.

- You are responsible for providing accurate billing, shipping, and contact information at checkout.

4. Shipping and Delivery

We will make reasonable efforts to ship orders within the timeframe stated on the Site. Shipping times are estimates only and are not guaranteed. Risk of loss and title to products pass to you upon our delivery to the shipping carrier. We are not responsible for delays, loss, or damage caused by the shipping carrier once an order has left our control.

5. Returns, Exchanges, and Refunds

Please refer to the return and refund information provided on the Site or in your order confirmation for details on eligibility, timeframes, and process. Unless otherwise stated, items must be returned in their original, unused condition. To request a return or exchange, contact us at renee@writeexpectations.com.

6. Newsletter and Marketing Communications

If you submit your email address through our newsletter sign up form, contact form, or at checkout, you consent to receive marketing communications from us, including promotional offers, new product announcements, and educational content. You may withdraw this consent at any time by using the unsubscribe link included in any marketing email or by contacting us directly at renee@writeexpectations.com. Withdrawing consent to marketing communications will not affect transactional messages related to an order you have placed. Our collection and use of information submitted through our forms is further described in our Privacy Policy.

7. Accounts

If the Site allows you to create an account, you are responsible for maintaining the confidentiality of your login credentials and for all activity that occurs under your account. You agree to provide accurate and current information and to notify us promptly of any unauthorized use of your account.

8. User Submitted Content

If you submit reviews, comments, photos, or other content to the Site, you grant us a non-exclusive, royalty free, worldwide, perpetual license to use, reproduce, modify, publish, and display that content in connection with operating and promoting the Site. You represent that any content you submit does not infringe the rights of any third party and does not contain unlawful, defamatory, or offensive material.

9. Intellectual Property

All content on the Site, including text, graphics, logos, product designs, images, and software, is the property of Write Expectations or its licensors and is protected by copyright, trademark, and other intellectual property laws. You may not copy, reproduce, distribute, or create derivative works from any content on the Site without our prior written consent, except for personal, non-commercial use.

10. Prohibited Uses

You agree not to:

- Use the Site for any unlawful purpose or in violation of any applicable local, state, national, or international law;
- Submit false, misleading, or fraudulent information through any form on the Site;
- Attempt to gain unauthorized access to the Site, its servers, or any connected systems;
- Interfere with or disrupt the operation of the Site or the servers or networks used to make it available;
- Use any automated system, such as a bot or scraper, to access the Site without our permission;
- Reproduce, resell, or exploit any portion of the Site or its content without authorization.

11. Third Party Links and Services

The Site may contain links to third party websites, social media pages, or services that are not owned or controlled by us, including payment processors and shipping carriers. We are not responsible for the content, privacy practices, or terms of use of any third party site or service. Your use of third party sites is at your own risk and subject to their respective terms and policies.

12. Disclaimer of Warranties

THE SITE AND ALL PRODUCTS, CONTENT, AND SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SITE WILL BE UNINTERRUPTED, SECURE, OR ERROR FREE.

13. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY LAW, WRITE EXPECTATIONS AND ITS OWNERS, EMPLOYEES, AND CONTRACTORS SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO YOUR USE OF THE SITE OR ANY PRODUCTS PURCHASED THROUGH IT. OUR TOTAL LIABILITY FOR ANY CLAIM ARISING FROM THESE TERMS OR YOUR USE OF THE SITE SHALL NOT EXCEED THE AMOUNT YOU PAID TO US IN THE SIX MONTHS PRECEDING THE CLAIM.

Some jurisdictions do not allow the exclusion or limitation of certain damages, so some of the above limitations may not apply to you.

14. Indemnification

You agree to indemnify and hold harmless Write Expectations, its owners, employees, and contractors from any claims, damages, losses, and expenses, including reasonable attorneys' fees, arising out of your use of the Site, your violation of these Terms, or your violation of any rights of a third party.

15. Governing Law and Dispute Resolution

These Terms are governed by the laws of the State of [Insert Your State, e.g., Texas], without regard to its conflict of law principles. Any dispute arising out of or relating to these Terms or the Site shall be resolved in the state or federal courts located in [Insert Your State, e.g., Texas], and you consent to the personal jurisdiction of those courts.

16. Changes to These Terms

We may update these Terms from time to time. The updated version will be indicated by a revised effective date, and the updated Terms will be effective as soon as they are posted. Your continued use of the Site after any changes constitutes acceptance of the revised Terms.

17. Severability

If any provision of these Terms is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary, and the remaining provisions will remain in full force and effect.

18. Entire Agreement

These Terms, together with our Privacy Policy and any other legal notices published on the Site, constitute the entire agreement between you and Write Expectations regarding your use of the Site and supersede any prior agreements.

19. Contact Us

If you have any questions about these Terms, please contact us at:

Write Expectations

Email: renee@writeexpectations.com

Website: www.writeexpectations.com